

Embassy of India
Tunis

TENDER NOTICE No. Tun/122/01/2025

Dated 16.10.2025

NOTICE INVITING TENDER FOR HIRING OF CARS/VEHICLES BY EMBASSY
INDIA, TUNIS

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SECTION-1
NOTICE INVITING E-TENDER

TENDER FOR HIRING OF CARS/ VEHICLES BY THE EMBASSY OF INDIA,

TUNIS

Embassy of India, Tunis invites bids from reputed/established firms for hiring of cars/ vehicles by it for the period 08-16 November 2025, as per details given in the tender documents.

Important Dates	
Date of publishing	16.10.2025
Bid Document Download Start Date	16.10.2025
Clarification Start Date	17.10.2025
Clarification End Date	17.10.2025
Bid Submission Start Date (online/ offline by sealed letter)	16.10.2025
Bid Submission End Date (online/ offline by sealed letter)	23.10.2025
Date of Technical Bid Opening:	24.10.2025
Date of Financial bid opening:	29.10.2025
Address:	Head of Chancery (HOC) Embassy of India, 4, Rue Didon, Place Notre Dame, Mutuelleville, Tunis Email: hoc.tunis@mea.gov.in

(a) The bid shall be submitted online at Central Public Procurement Portal Website: <https://eprocure.gov.in/eproc3ire/app>. Offline bids submitted to the Embassy would also be accepted. Sealed envelope submitted to this effect should be superscribed as Tender for hiring of cars/ vehicles and should reach to the undersigned by 1400hrs on 23.10.2025.

(b) The Competent Authority reserves the right to reject any or all the bids or to modify any terms and conditions of the tender without assigning any reason and the decision of the competent authority of the Embassy shall be final and binding. This notice inviting tender/ e-tender is not a Contract, offer or an agreement by Embassy of India, Tunis


(Rajiv Kumar)
Head of Chancery (HOC)
Embassy of India, 4, Rue Didon,
Place Notre Dame,
Mutuelleville, Tunis
Email: hoc.tunis@mea.gov.in

AFFIDAVIT

I/We.....,Partner(s)/
Legal Attorney/
Proprietor(s)/ Accredited representative(s) of M/s..... solemnly declare that:

I/we am/are submitting tender documents for.....(Company's name)
against Tender House No. Dated 16.10.2025

I/we or our partners do not have any relative working in the Embassy of India, Tunis or the
Ministry of External Affairs (MEA), New Delhi.

All information furnished by me/us in respect of fulfillment of eligibility and
information given in this tender is complete, correct and true. All documents/credentials
submitted along with this tender are genuine, authentic, true and valid.

My/our bid shall be valid for a period of 120 days from the last date fixed for the bid
submission in accordance with the Bidding Documents and shall remain binding upon
me/us and may be accepted at any time before the expiry of the period.

The Price—Bid submitted by me/us is "WITHOUT ANY CONDITION".

If any information or document submitted is found to be false/incorrect, Embassy of India,
Moscow may cancel my/our Tender and can take any action as deemed fit including
termination of the contract, forfeiture of all dues including blacklisting of my/our firm and all
partners of the firm.

I/we also declare that the Government of India, Govt. of Tunisia or any other Government
body has not issued any show-cause notice or declared us ineligible or blacklisted us on
charges of engaging in corrupt, fraudulent, collusive or coercive practices or any
failure/lapses of serious nature.

I/we also accept all the terms and conditions of this bidding document and undertake to
abide by them; including the condition that Embassy of India, Moscow is not bound to accept
highest ranked bid / lowest bid or any other bid that Mission may receive.

(Signature with Seal)

Seal or Notary with date:

SECTION-3

Introduction & Scope of work

3.1. Introduction: Online/ offline quotations are invited from experienced and reputed service providing entities as per eligibility criteria given, for providing cars/ vehicles on rent to the Embassy of India, Tunis

Scope of Work:

3.2 The company should be in possession/control of a large pool of different kinds of vehicles (ownership proof to be provided)

- 1) To provide cars and other vehicles on rent to the Embassy from **03-16 NOVEMBER, 2015.**
- 2) The vehicles provided to the Embassy should be clean and in good running state with updated maintenance schedule.
- 3) The vehicle should have valid registration, insurance and other various required permits i.e. registration, licenses, servicing etc.
- 4) To nominate a **English speaking contact person** for all correspondence and communication with the Embassy.
- 5) The driver should hold valid driving license, well dressed, disciplined and able to understand basic English.
- 6) The drivers should be polite, courteous and obey the instructions of the guests/ Embassy staff.
- 7) The drivers should report on duty sharp at the given time/ date.
- 8) Water bottles, napkin, umbrella etc should always be available in the car.
- 9) Service provider to provide list with name of chauffeurs licence no. vehicle no., type/model no. of vehicle in advance to the Embassy of India, Tunis.

SECTION-4
(Minimum Eligibility Criteria)

4) MINIMUM ELIGIBILITY CRITERIA:

Embassy of India, Tunis invites bids from the car rental companies who fulfil the qualifying criteria as listed below:

a) Legally Valid Entity: The Bidder shall necessarily be a legally valid entity and should be registered with appropriated authorities of Govt. of Tunisia for the said purpose. The bidder must be in existence for a minimum period of 5 years as on 30.09.2023 and have its registered office in Tunisia.

b) Registration and licenses: The Bidder must have appropriate licenses and registrations from relevant authorities. If it was found at a later stage that one or more relevant license and/ or registration is not obtained by the bidder, the work order may be cancelled and entire amount of any pending bill or any kind of payment would be forfeited at the discretion of the Mission.

c) Experience: The bidder must have been working with Govt Departments / Ministries/ Organizations of the Govt of Tunisia and other Diplomatic Mission(s) based in Tunisia.

d) Car Ownership: Bidder should have a minimum of 20 cars (either one or should have contract for outsourcing). Proof of ownership/contract copy to be submitted.

I/we accept all the terms and conditions of this bidding document mentioned above (Section 4).

(Signature with Stamp) Seal

of Notary with date:

SECTION-5

Validity of Contract & Payment terms

5.1 VALIDITY OF CONTRACT

The contract/ panel of companies, if awarded, shall be valid for a period of ONE month with no scope of extension. In case of breach of contract or in the event of not fulfilling the minimum requirements / statutory requirements, the client shall have the right at any time to terminate the contract forthwith and initiating administrative actions for black listing etc. solely at the discretion of the competent authority in Mission and/ of the Minister of External Affairs, New Delhi.

5.2. Other Conditions

- a) At any time prior to the deadline for submission of bids, Mission may, for any reason, whether on its or initiative or in response to the clarification requested by a prospective bidder, modify the bid document.
- b) Any amendment in the bidding document, at any time prior to the deadline for submission of bids, shall be uploaded as 'corrigendum' on <http://eprocure.Nov.in/epublish/app> and website of the Mission. Such amendments/modification shall be binding on all the prospective bidders.
- c) Mission at its discretion may extend the deadline for the submission of bids, if the bid document undergoes changes during the bidding period, in order to give prospective bidder time to take into the consideration the amendments while preparing their bids.
- d) Mission reserves the right to amend or withdraw any of the terms and conditions contained in the tender document or to reject any of the terms and conditions contained in the tender document or to reject any or all the tenders in whole or in part without giving any notice or assigning any reason. The decision of the Mission in this regard shall be final and binding.
- e) In case of any complaint, either as regards the nature of service or as regards the behaviors of the staff or the service provider on duty or otherwise, the agency would be intimated and would be required to take corrective measures promptly.
- f) Quotation/ bid should be valid for four months (120 days) from the last date of submission of bids, which would be opened by the authorized officers in the presence of representatives of the firms present at the time of opening of the tender at the Embassy. Their authorized representative may be present at that time.
- g) Normally the company quoting the lowest amount (L-1) out of all companies would be awarded the work, if not found eligible or the offer has not been considered by the Mission for any other reason. Only becoming the L1 firm would not be the sole criteria for availing the contract. Mission will select more than one companies and prepare a panel of agencies for this purpose. Mission's discretion in this regard shall be final and work shall normally be awarded to the agency having

the lowest charges.

h) The Mission reserves its right to revoke the contract at any time, if the services rendered are not found satisfactory during the period of the contract.

i) **Termination:** (i) The Mission may, by written notice sent to the agency, terminate the contract, in whole or in part at any time for its convenience. The notice of termination shall specify that termination is for the Mission's convenience, the extent to which performance of work under the contract is terminated and the date upon which such termination becomes effective. (ii) The company may terminate the contract with a written notice of 15 day/30 days to Mission specifying the reasons for termination.

j) **Draft Contract:** A draft contract (in English language or along with certified English translation) must also be provided by bidders which will be signed with the successful bidder at the completion of tender process, with the amendments, if any, proposed by the Embassy and agreed to by the company.

k) **Conflict of Interest:** Bidders, and any of their affiliates shall be considered to have a conflict of interest and shall not be eligible for selection as operator under any of the circumstances set forth below:

(i) **Conflicting Assignment/Job:** A bidder or any its affiliates shall not be hired for any assignment / job that, by its nature, may be in conflict with its Assignment/Job of the bidder to be executed for the same Employers.

(ii) **Conflicting Relationship:** A bidder that has a business or family relationship with a member of the Mission's staff who is directly or indirectly involved in any part of (i) the Preparation of the terms of reference of the Assignment job, (ii) the selection process for such Assignment/job, or (iii) supervision of the contract, may not be awarded a Contract until and less the conflict stemming from this relationship has been resolved in a manner acceptable to Mission.

(iii) Bidders have its obligation to disclose any situation of actual or potential conflict that impairs their capacity in serving the best interest of Mission, or that may reasonably be perceived as having this effect. Failure to disclose said situation may lead to the disqualification of the bidder or the termination of this contract.

(l) **Only one proposal:** Each Bidder will submit only one proposal. If a Bidder submits or participates in more than one proposal, all such proposal shall be disqualified.

(m) **Non-Transferability:** This tender is non transferable. Incomplete and conditional tenders will be summarily rejected.

(n) **Non withdrawal of bids:** No bidder will be allowed to withdraw after e-submission of bids/ opening of the tender.

(o) **Integrity:** The bidder must observe highest standards of ethics during the selection process and later during the execution of the work. Mission may reject a proposal at any stage if it is found that the entity selected has indulged in corrupt or fraudulent activities in competing for or in executing the assigned work in question and may also declare the entity ineligible or blacklist it either indefinitely or for a

stated period of time

5.3. PAYMENTS

- (a) After acceptance of LoA (Letters of Agreement), a price schedule shall be annexed to the Contract according to which all payments shall be made to the Service Provider.
- (b) The prices so mentioned shall specifically mention Service Tax/VAT or any other applicable taxes as may be levied by the Tunisian Govt. from time to time.
- (c) Payment shall be released within 30 days of receipt of acceptable/ correct invoices.
- (d) No payment shall be made in advance nor any loan from any bank or financial institution will be recommended on the basis of the order of award of work.
- (e) Mode of payment shall be electronic transfer or cheque to a bank account provided by the bidder for the purpose at the time of award of contract in the local currency i.e. Tunisian Dinar. Acceptance of any other mode of payment or payment in any other currency would be at the discretion of the Mission.

SECTION –6

(Dispute Settlement, Force Majeure & Penalty Clause)

6.1 Dispute Settlement

If any dispute of difference arises between the parties hereto as to the representatives, interpretation and implication of any provision of this agreement including the rights or liabilities or any claim or demand of any party against other or in regard to any other matter under these presents but excluding any matters, decisions or determination of which is expressly provided for in this tender, shall within 15 days (or such longer period as may be mutually agreed upon) from the date one party informs the other in writing that such dispute or disputes or disagreement exists, be referred to arbitration in accordance with the Rules of Arbitration and Conciliation Act 1996 (under the framework of Indian Law) and the rules framed there under for the time being force. The award made in pursuance thereof shall be binding on the parties.

- The sole arbitrator shall be appointed by the mutual consent of both parties.
- The venue of the Arbitration shall be at Delhi or Tunis, as per discretion of Mission.
- The language of arbitration proceedings will be English only.
- Each party shall bear and pay its own cost of the arbitration proceedings unless the Arbitrator/tribunal decides in the Award.
- The provision of this clause shall not be frustrated, abrogated or become inoperative, notwithstanding this tender/agreement expires or ceases to exist or is terminated or revoked or declared unlawful.
- The Courts at New Delhi shall have exclusive jurisdiction in all matters concerning this Agreement/tender including any matter related to or arising out of the arbitration proceedings or any Award made therein.

6.2 Force Majeure:

(a) Notwithstanding the provisions of contract, the Service Provider shall not be liable for termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure.

(b) For purpose of this clause, "Force Majeure" means an event beyond the control of the Service Provider and not involving the Service Provider's fault of negligence and not foreseeable. Such events may include but are not restricted to acts of the Mission either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

(c) If a Force Majeure situation arises, the Service Provider shall promptly notify the authority in writing of such conditions and the cause thereof. Unless otherwise directed by the Mission in writing the Service Provider shall continue to perform its obligations under the Agreement as far as is reasonably practical and shall seek all reasonable alternative means not prevented by the Force Majeure event.

6.3 Penalty

(a) The work assigned to the agency should be carried out in the time bound manner as per the guidelines stipulated by the Mission from time to time keeping in view the local practices and regulations. If any of the assigned work incurs additional charges on part of Mission, then the amount so incurred by the Mission

will be recovered from the service provider.

(b) If the vehicle does not report on duty, do not report on time, wearing shabby dress or the car is not clean or maintaining in it the articles as mentioned in Section 2 of this Notice Inviting Tender, then penalty of an amount of TND 200/- would be levied on the service provider on each such instance.

(c) The amount of penalty would be recovered by way of adjustment in the pending bills of the service provider's future bills.

(d) The decision of Competent Authority of the Mission with regard to levying of penalty would be final and binding.

SECTION-7

(Instructions for submission of online Bids / Online Bids)

7.1 : Instruction for submission of online Bid:

- (a) The bid shall be submitted online at Central Public Procurement Portal Website: <http://eprocure.gov.in>, eprocure/app along with an email on hoc.tunis@mea.gov.in; admn.tunis@mea.gov.in.
- (b) All documents as per tender requirement shall be uploaded online through Central Public Procurement Website: <http://eprocure.gov.in/eprocure/app> along with an e-mail on hoc.tunis@mea.gov.in; admn.tunis@mea.gov.in.
- (c) Bids submitted online without required documents will be summarily rejected.
- (d) The bids are to be submitted and duly digitally signed on the Central Public Procurement Portal.
- (e) The bidders shall have a valid digital signature certificate for participation in the online tender. The cost of digital signatures, if any, will be borne by respective bidder.
- (f) Prospective bidders are accordingly advised to go through instructions provided at Central Public Procurement Portal.
- (g) The online bids (complete in all respect) must be uploaded online in PDF Format.

7.2 : Instruction for submission of offline Bids:

(a) The bid shall be submitted offline at the following address:

Address: Head of Chancery (HOC)
Embassy of India, 4, Rue Didon,
Place Notre Dame, Lutetia, Paris
Tunis

(b) All other conditions remain same as per Para 7.1

SECTION-8
(Technical Bid)
ANNEXURE-A

The sealed envelope (containing Technical and Financial bids separately) supporting all the documents certifying the eligibility criteria along with registration certificate and work experience must be submitted as per schedule to the Embassy of India, Tunis (address: Embassy of India, 04, Rue Didon, Place Notre Dame, Mutuelleville, Tunis)

Cover-1 (Technical Bid) (Following documents to be submitted/ uploaded online in .pdf format)		
S. No	Document	File Type
1	Contact Detail Form	.pdf
2	Scanned copy of Affidavit	.pdf
3	Certified copies of Registration and Incorporation particulars of Company/Firm from appropriate authorities (must be registered before 01.04.2020)	.pdf
4	Certified copies relevant registration and licenses	.pdf
5	Proof of work experience from 01.08.2020 to 30.09.2025	.pdf
6	Proof of having ongoing Contracts as on 30.09.2025	.pdf
7	Power of Attorney/Authorization by the company for signing the bid documents	.pdf
8	Draft contract to be signed with the agency	.pdf
9	Duly filled in Price Schedule/ Financial bid	.pdf

Signature of the authorized signatory of the Bidder with seal of the firm/company

Name: _____
Mob No: _____
Date: _____

SECTION-9
(Financial Bid)
ANNEXURE-B

QUOTATION FOR PROVIDING VEHICLES ON HIRE TO
Embassy of India, Tunis

S N	Type of Vehicles	Daily rates for 24X7 job with fuel, parking and other incidental charges	Quantity required
1.	Mercedes W-Class		4
2.	Mercedes S-Class		4
3.	Regular cars		26
4.	Mini Van (7-Seater, Economy)		04
5.	Mini Van (12 Seater)		04
6.	Mini Van Sprinter (18-20 Seater)		04
7.	Luggage Van (Economy)		1
Total Requirement			47 (tentative)

* Parking Charges, Toll tax etc. will be inclusive of all

Please indicate whether the price is inclusive of VAT

CONTACT DETAILS FORM

GENERAL DETAILS OF
BIDDER

1	NAME OF THE	
2	NAME AND DESIGNATION OF AUTHORISED REL. REPRESENTATIVE	
3	Communication ADDRESS	
4	TELEPHONE AND MOBILE NO.	
5	FAX NO.	
6	E-MAIL ID	

PARTICULAR DETAILS OF THE BIDDER'S REPRESENTATIVE

1	NAME OF THE CONTACT PERSON	
2	DESIGNATION	
3	COMMUNICATION ADDRESS	
4	TELEPHONE NO.	
5	MOBILE NO.	
6	E-MAIL ID	